Terms and Conditions of the “Black Friday FARE FAMILY Club” Promotion

Article I – Introductory Provisions

1. The promotion is organised by **FARE, spol. s r.o.**, with its registered office at Masarykova 254, 763 26 Luhačovice, Company ID No. 46343784, registered in the Commercial Register maintained by the Regional Court in Brno under file No. C 5399 (the “Seller”). The Seller’s contact email address is eshop@fare.cz.
2. The promotion runs in the online shop at www.fareshoes.com from **16 November 2026 through 30 November 2026 inclusive**, according to local time in the Czech Republic. The time at which the order is submitted is decisive for participation. The promotion does not apply to purchases at www.fare-outlet.cz.
3. The promotion is intended for buyers who are consumers and who are signed in to their **FARE FAMILY Club** account when submitting the order.
4. Rights and obligations arising from the purchase contract in matters not governed by these conditions are governed by the Seller’s Terms and Conditions and applicable law.

Article II – Conditions for Receiving the Discount

1. The discount applies when **at least two pairs of footwear included in the promotion** are purchased in a single order. Pairs from separate orders are not combined.
2. One pair with the highest Qualifying Price is charged without the promotion discount. Every other pair included in the promotion receives a discount of **20% of its Qualifying Price**. If two or more pairs share the highest Qualifying Price, only one of them remains undiscounted under this promotion.
3. This promotion discount may be combined with other discounts. “Qualifying Price” means the price of the relevant pair shown in the original order after any other discounts have been applied and before the promotion discount is applied.
4. The promotion applies only to footwear included in it. Accessories, gift vouchers and delivery charges are excluded from both the discount calculation and the minimum pair count. The discount amount and final order price are displayed before the buyer submits the order.

Article III – Settlement of the Discount upon Partial Withdrawal

1. The buyer may withdraw from the purchase contract in respect of individual pairs. A partial withdrawal is settled using the prices of the individual pairs agreed in the original order.
2. If the buyer keeps at least two pairs included in the promotion, the promotion discount on the retained pairs is not recalculated. For returned pairs, the Seller refunds the purchase price actually paid after discounts.
3. If the buyer keeps only one pair included in the promotion, the minimum-pair condition is no longer met and entitlement to the promotion discount on the retained pair ceases. For settlement purposes, the value of the retained footwear is recalculated to that pair's Qualifying Price under Article II(3). The refund for returned promotional pairs is reduced by the difference between the retained pair's Qualifying Price and the purchase price actually paid for it. If the purchase price paid for the retained pair was already equal to its Qualifying Price, the refund is not reduced.
4. This Article also applies where pairs from the same order are returned successively and where withdrawal occurs after the promotion has ended. The Seller may deduct the lapsed discount under paragraph 3 only up to the amount otherwise refundable for promotional footwear in the relevant return. If that amount is insufficient to cover the full deduction, the Seller will not seek the remaining difference from the buyer. The Seller will state the deduction in the return settlement.
5. If the buyer returns all pairs included in the promotion, the buyer is entitled to the full amount actually paid for those pairs. In the case of successive returns, the Seller deducts amounts already refunded for promotional footwear from the same order. This also settles any earlier discount deduction.
6. Returning goods not included in the promotion does not affect the promotion discount.

Example under paragraph 3. The Qualifying Prices of two pairs are CZK 2,000 and CZK 1,500. After a CZK 300 discount on the less expensive pair, the buyer pays CZK 3,200 in total. If the buyer returns the CZK 2,000 pair, the retained pair's Qualifying Price is CZK 1,500 and the price actually paid for it was CZK 1,200. The refund is reduced by the CZK 300 difference and is CZK 1,700. If the buyer returns the less expensive pair for which CZK 1,200 was paid, the refund is CZK 1,200.

Article IV – Full Withdrawal, Complaints and Non-delivery

1. Upon full withdrawal, the Seller refunds all funds received, including the cost paid for the original delivery. If the buyer selected a more expensive delivery method, the Seller refunds delivery costs up to the cost of the least expensive delivery method offered. The time limits and procedure for withdrawal are governed by the Seller's Terms and Conditions.
2. The recalculation under Article III(3) does not apply where the buyer is left with only one promotional pair because footwear was returned following a justified complaint or because the Seller failed to deliver footwear.
3. These conditions do not affect the buyer's statutory rights of withdrawal or rights arising from defective performance. The Seller's complaints procedure governs complaints.

Article V – Loyalty Points

1. Loyalty points are credited under the FARE FAMILY Club rules for goods actually paid for, delivered and not returned. In a partial return, points for retained footwear are based on the amount actually paid after settlement of the return.

Article VI – Alternative Consumer Dispute Resolution

1. If a dispute cannot be resolved by mutual agreement, the buyer, as a consumer, may submit a proposal for alternative dispute resolution to the Czech Trade Inspection Authority. Information on alternative consumer dispute resolution.